ZMDC

ZIMBABWE MINING DEVELOPMENT CORPORATION

"Unearthing the future"

Client Service Charter

Commitment to Excellence in Mining Services

Sumo

Kambani ye Zimbabwe Mining Development Corporation (ZMDC) yakazvipira kusimudzira zvirongwa zvezvicherwa pamwe nebudiriro yechikamu chezvicherwa mu Zimbabwe. Gwaro re Client Service Charter rinoratidza kuzvipira kwedu mukuitwa kwebasa nemazvo, kutendeka pamwe nekudzivirira huori mukushanda kwedu nezvikamu zvakasiya siyana nedzinharaunda.

Chinangwa Chedu

Kusimudzira chikamu chezvicherwa, kutsigira budiriro yehupfumi, nekugutsa zvikamu zvatinoshanda nazvo kuburikidza nekuvandudza mashandiro edu muchikamu chezvicherwa.

Zvisungo Zvedu

- **Integrity:** Tinokoshesa kutendeka, kushanda nechokwadi nekuzvipira.
- **Professionalism:** Tinokoshesa hunhu, rukudzo nehunyanzvi.
- **Sustainability:** Tinokurudzira kuchengetedzwa kwenharaunda nezviwanikwa mukuitwa kwemabasa ezvicherwa.
- **Innovation:** Tinogamuchira kushandiswa kweruzivo rwemazuvano kusimudzira mabasa echikamu chezvicherwa.
- **Customer Focus:** Tinokoshesa mapazi atinoshanda nawo kuitira kuti zvishuwo zvavo zvibudirire.

Zvatinokoshesa

- Tinopindura mibvunzo yose mumazuva mashano.
- Tichakupayi mashoko anokosha nenguva anechekuita nemabasa edu muchikamu chezvicherwa.
- Tinobata zvikamu zvese nemapazi ose zvakaenzana, nerukudzo, zvisineyi nekukura kwebhizimusi.
- Tinochengetedza hurukuro dzose dzatinoita nezvikamu zvatinoshandidzana nazvo.
- Ticharamba tichiterera pfungwa dzinobva kuzvikamu zvakasiyana siyana kuitira kuvandudza mashandiro edu nehukama nemasangano atinoshandidzana nawo.

Zvatinovimbisa

Kambani ye ZMDC inokoshesa kuvaka hukama hwakanaka nemapoka ose atinoshandidzana nawo. Tinovimbisa kuzadzikisa zvivimbiso zvedu, nekutevedzera mitemo nezvisungo zvechikamu chezvicherwa mu Zimbabwe.

Pfungwa Dzenyu

Tinokoshesa pfungwa dzenyu, uye tinokukurudzirayi kuti mugoverane nesu maonero enyu pamusoro pemashandiro edu. Tinovimbisa kugadzirisa zvichemo zvenyu zvose, pasina kushambadza mazita enyu. Makasununguka Kubatana ne Client Service Desk redu pa *clientservice@zmdc.co.zw* kana kutiridzira runhare pa *+263 242 487014-20*.

Kuvandudza Chisungo Chedu

Gwaro re Client Service Charter rinoongororwa kamwechete pagore kuti paonekwe kuti richirikufambirana nenguva here. Zvinenge zvabuda muongororo iyi zvinozoziviswa kuburikidza nenzira dzakatarwa.

Contact Us

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